## JOB DESCRIPTION:

# Membership Officer



### ROLE:

- Assist with the promotion of the club to prospective members.
- To be the main liaison person for new and prospective members to the club as well as assisting current members with membership enquires.

#### **RESPONSIBILITIES:**

- Be prepared for and attend CLROC Committee and General meetings.
- Upholding the constitution and values of CLROC, Tread lightly Code and 4WD Code of Ethics.
- Ensure prospective and new are made welcome at general meetings.
- To be the main liaison person for prospective and new members as per 'New Member Process' Document.
  - Assist and support prospective and new members, keeping track of their progress through the membership application process
  - Collect membership application forms.
  - Discuss likely membership type (full/family membership or associate membership and direct to payment options.
  - o Present applications to the committee for approval
  - Once membership approved, make contact with new member
    - Issue welcome pack including rules, constitution
    - Add to database/mailing list and issue membership number to new member
    - Guide new members through the process gaining access to club website and social media closed groups. (Will get magazines within 2 months of becoming a member)
  - If full membership Direct them to Safety Officer for advice and vehicle safety checks.
  - Ensure all new members have participated in a training day/weekend within 6 months of joining.
  - o Ensure completed membership forms are returned to the secretary for filing.
- Plan training days/weekends with assistance from other committee members and club members with suitable skills and knowledge – Aiming for at least 3 training days/weekends per year
- Maintain membership database/mailing list (stored in secretary's OneDrive). Liaise with Secretary and Editor to ensure it is up to date by the magazine content cut of date
- Subscription renewal time ensure the membership details are updated in the database. –
  Liaise with Secretary on the task.

# **EQUIPMENT PROVIDED: Nil**

Access to membership database (stored in Secretary's OneDrive).

Email Address <a href="mailto:climbership@gmail.com">clroc.membership@gmail.com</a>

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the responsibility of all Committee members to ensure all CLROC information held on home or iness computers be duplicated in the CLROC OneDrive before being deleted or destroyed. Any d copy is to be handed to the secretary.	